

Searching for Reliable IT Services?



activating technology · empowering business

With ActiveCo the Possibilities are Endless

ActiveCo is a leading North American outsourced IT provider dedicated to fulfilling the technology needs of small and medium sized businesses. We provide a customized solution to meet your business objectives through continuous management, monitoring and maintenance of networks, and software and hardware, empowering your business with the same level of IT service and support that large enterprises enjoy, at a fraction of the cost.

If your current provider no longer meets your needs or you need a cost effective solution to resolve your IT issues, ActiveCo can help. We provide you with:

- ▶ A virtually unlimited knowledge base for all your IT challenges;
- ▶ Access to skilled and trained professionals;
- ▶ Insight into current technologies;
- ▶ Multi-level service ensuring no single point of failure;
- ▶ Timely response to critical system issues.

At ActiveCo, we focus on your IT requirements so you can focus on your business.

Imagine if...



you could anticipate and resolve
IT issues before they occur

ActivePRO Managed Network Services

ActivePRO Managed Network Services are simply that, managed care for your computer network. We anticipate and resolve IT issues before they occur, giving you a competitive advantage while supporting an increasingly complex business environment.

ActivePRO can help you gain powerful insight into your business. By monitoring your systems, you control operating costs, reduce the risk of losing valuable company data and protect one of the most important assets in your business - your computer network.

We take care of everything for you, including:

- ▶ 24 x 7 Real Time Monitoring
- ▶ Proactive Maintenance Scripts
- ▶ Real Time Self Healing
- ▶ Secure Client Portal
- ▶ Virus Protection
- ▶ Disk Drive Analysis
- ▶ Security Patch Management
- ▶ System Auditing
- ▶ Backup and Disaster Recovery
- ▶ Onsite Inspections
- ▶ Trend Analysis

"The staff at ActiveCo are extremely knowledgeable, responsive, friendly and professional. It is reassuring to know their problem-solving expertise is only a phone call away."

- Marc Premont, President, Kito Canada Inc.

Imagine if...



technology was a tool,
not a frustration

Reliable Network Security

Network Security in today's IT environment requires a robust system to face an increasing array of threats, quickly and often with limited IT resources. Are you fully protected from viruses, spyware and spam?

ActiveCo delivers the technology and technical support for authorized users to connect to the network while at the same time denying unauthorized access. We provide network security solutions to meet your IT budget and business objectives. Our commercial grade SonicWall firewalls provide intrusion prevention and spyware protection. When you partner with ActiveCo, we are your first line of defence against Internet security threats.

"When we went the route of managed services versus hiring an in-house tech, it was the right decision to make. By engaging ActiveCo we gained a knowledge base that we would not otherwise have gained by hiring one individual. We have found that by having a team of technicians available we have had someone that can solve any of our technical issues. The resources are used efficiently too, rather than having a tech on payroll that would be underutilized. ActiveCo is responsive and can turn our requests around in a similar timeframe as on onsite tech could. With monthly onsite visits and constant contact we are building a great working relationship."

- Dave Dungey, Controller, Amix Salvage & Sales Ltd. & Amix Heavy Lift Ltd.

Imagine if...



you could have peace of mind knowing
that your business is protected

Network Planning for your Business Environment

Network planning can be a daunting task but it is essential to your business. There are many reasons to upgrade your network. You have a successful business but you're thinking about how your network will evolve to meet your needs. You want the latest technology but your systems aren't as reliable as they once were.

At ActiveCo, we provide over 90 years of combined IT knowledge in the design and development of networks. A proper plan and design and installation by our knowledgeable professionals, who take the time to ensure the job is completed and tested properly, can help you get back to business quickly and give you confidence in the stability of your network. You will benefit by receiving a more reliable, robust system that performs better as well as a superior customer service experience that gives you confidence in our abilities as your IT partner.

"ActiveCo provides the ultimate proactive service. I called them suspecting a problem and they already logged into our system and rectified the problem before I even knew about it. It is nice to know they are always looking out for us. It is also reassuring to know all of these types of support and maintenance services are covered under our one monthly invoice."

- Estela Perez, Office Manager, Quay Law Center

Imagine if...



you were able to receive prompt, effective
and reliable IT service for a fixed fee

Our programs offer a fixed monthly fee with the option
to add services as they fit your requirements and budget.

To learn more about ActiveCo or to discuss your specific needs please contact us.

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